

BESA HIU TEST REGIME

Complaints procedure



Complaints should be submitted to HIU@thebesa.com

Any formal complaint that actions contrary to the BESA HIU Test Regime shall be fully and fairly investigated provided that the complaint be delivered to the HIU Steering Group in writing stating:

- The identity of the complainant
- The identity of the individual or company whose action is subject to the complaint and
- The action complained of

